

Docket Number: TARINFO.016A

36 23
PATENT *REW*



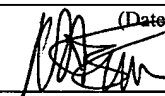
**REQUEST FOR WITHDRAWAL
AS ATTORNEY OR AGENT
AND
CHANGE OF CORRESPONDENCE ADDRESS**

Applicant : James D. Shaffer
App. No : 09/678752
Filed : 10/3/2000
For : REAL-TIME PROCESS FOR
DEFINING, PROCESSING AND
DELIVERING A HIGHLY
CUSTOMIZED CONTACT LIST
OVER A NETWORK
Examiner : Romain Jeanty
Art Unit : 3623

CERTIFICATE OF MAILING

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

July 28, 2004

 (Date)
Ned A. Israelsen, Reg. No. 29,655

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Please allow the undersigned and all attorneys/agents associated with **Customer Number 20,995** to withdraw as attorney or agent for the above-identified matter.

This request is being made in light of the transfer of work to another firm and the uncertainty of assignment issues. In order for new counsel to research the assignment issue and act in representative capacity, the files must be transferred; thus Customer Number 20,995 must be removed as attorney/agent of record. New counsel will file proper Powers of Attorney once the assignment issue has been resolved.

Please change the correspondence address and direct all future correspondence to:

Customer Number 27,189

Appl. No : 09/678752
Filed : 10/3/2000

The status of the above referenced matter is:

| PAIR Status Date | Status |
|------------------|---|
| 6/27/2004 | Response to Non-Final Office Action Entered and Forwarded to Examiner |

As there are no outstanding dates within 30 days of the mailing date of this request, no fee should be required.

A copy of this request is being sent to new counsel, namely:

Richard E. Campbell, Reg. No. 34,790
Procopio, Cory, Hargreaves & Savitch LLP
530 B Street, 21st Floor
San Diego, CA 92101
Customer Number 27,189

Authorization to Charge Deposit Account: Please charge any additional fees, including any fees for additional extension of time, or credit overpayment to Deposit Account No. 11-1410.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: July 28, 2004

By: 

Ned A. Israelsen
Registration No. 29,655
Attorney of Record
Customer No. 20,995
(619) 235-8550

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